

FREQUENTLY ASKED QUESTIONS ABOUT THE AIDS DRUG ASSISTANCE PROGRAM (ADAP) AND THE APOTHECARY SHOPS

Who is The Apothecary Shops?

The Apothecary Shops is a chain of independent pharmacies that has been awarded a contract with the Arizona Department of Health Services (ADHS) to be your Arizona AIDS Drug Assistance Program (ADAP) pharmacy services provider. This contract will begin April 1, 2006. As many of you know, The Apothecary Shops has been providing high quality care and excellent customer service for many years to patients living with HIV throughout the state. With the addition of this contract, they have added a dedicated ADAP pharmacist, Eric Sredzinski, Pharm.D, and an ADAP support team to meet your medication needs.

How will I get my ADAP medications after April 1, 2006?

ADHS will be transitioning you over to The Apothecary Shops system in two phases during the month of April. This transition will begin with those of you that reside outside of Maricopa or Pinal counties, and phase two will be for those residing in Maricopa and Pinal counties. You will be contacted directly by The Apothecary Shops once your prescriptions have been transferred during either phase one or two. Order your ADAP medication refills the same way you always have until the Apothecary Shops calls you.

The headquarters of The Apothecary Shops is in Tucson. You will receive your medications shipped directly to your home by United Parcel Service (UPS). You will also have the option to pick up your medications at any of The Apothecary Shops 10 locations throughout Phoenix and Tucson. The Apothecary Shops will discuss your preferences with you regarding the best way to receive your medications.

Will I still go to the Maricopa County Department of Public Health Pharmacy to get my ADAP medications if I live in Maricopa or Pinal counties?

Once you have been contacted by The Apothecary Shops regarding your ADAP medications, you no longer will be going to the Maricopa County Pharmacy for your ADAP medications. In addition, once all of the ADAP clients living in Maricopa and Pinal counties have had their prescriptions transferred to The Apothecary Shops, Maricopa County Pharmacy will stop dispensing the ADAP medications all together.

Who do I contact regarding enrollment, eligibility, or follow-up applications for ADAP?

Enrollment and eligibility of all ADAP clients throughout the state will be handled by Laura Kroger and Lisa Sanchez at ADHS. This will now include those of you that reside in Maricopa and Pinal counties, as well. ADAP staff will communicate with The Apothecary Shops on a daily basis, updating them about new clients or people whose eligibility has been recertified. Your case managers and medical providers will have copies of the ADAP application and re-application form that you will need to send to ADHS for approval.

Who do I call if I have questions?

If you should have any questions regarding the dispensing of ADAP medications that have not been addressed above, please call (602)364-3594, (602)364-3595, (602)364-3610, or toll free (only in Arizona) (800)334-1540, and ask for the ADAP program.